

This policy covers how Meteorcomm® treats Personally Identifiable Information ("PII") that Meteorcomm® collects and receives, including information related to your past use of Meteorcomm® products and services. PII is information about you that can be traced directly back to and identifies an individual. PII includes your name, address, employer, email address, or phone number.

Agreement

By using this website, you signify your assent to this Privacy Policy. This Privacy Policy may change from time to time, so please check back periodically to ensure that you are aware of any changes. Your continued use of the website will signify your acceptance of these changes.

Information Collection and Use

Meteorcomm® collects personal information when you register with Meteorcomm® or through its website, or when you use Meteorcomm® products or services. In registering with Meteorcomm®, you must provide us with your name, address, company, title, e-mail address, phone number, and address and you may submit additional information and comments through the website. Whenever you visit Meteorcomm®'s website, Meteorcomm® also receives and records information on our server logs from your browser, including your IP address, Meteorcomm® cookie information, and the pages you request, and relates it to the PII you provide. A cookie is an element of data that a web site can send to your browser, which may then store it on your system. Some pages within www.bnsf.com use cookies so we can better serve you when you return to our site. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it or not. Meteorcomm® uses this information for the following general purposes: to improve our products and services, to contact you, to conduct research, and to provide anonymous reporting for internal and external clients. Once you have registered, we reserve the right to send you certain communications relating to the Meteorcomm®'s products and services, such as a reply to your request for information or comments, announcements, administrative messages, and promotions relating to Meteorcomm®'s products and services.

You will be offered the opportunity to opt-out of receiving future messages and announcements and remove your name from Meteorcomm® mailing lists. The opt-out provisions do not apply to information collected by cookies or used internally to recognize you and/or facilitate your visits to the website, or information we may retain to comply with legal requirements.

Our website uses a software technology called "cookies." Cookies are small text files that we place in visitors' computer browsers to store their preferences. Cookies themselves do not contain any PII.

"Web beacons" are small pieces of code placed on a web page to monitor the behavior and collect data about the visitors viewing a web page. For example, web beacons can be used to count the users who visit a web page or to deliver a cookie to the browser of a visitor viewing that page. We may use web beacons on our website from time to time for this purpose.

Information Sharing and Disclosure

Meteorcomm® does not rent, sell, or share PII about you with other people or nonaffiliated companies, except to provide products or services you've requested, when we have your permission, or under the following circumstances: we provide the information to trusted partners who work on behalf of or with Meteorcomm® under confidentiality agreements. These companies may use your PII to help Meteorcomm® communicate with you about offers from Meteorcomm® and our marketing partners. However, these companies do not have any independent right to share this information.

We may disclose PII in response to legal process, for example, in response to a court order or a subpoena. We also may disclose PII in response to a law enforcement agency's request, or where we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our Terms of Use, to verify or enforce compliance with the policies governing our products and applicable laws, or as otherwise required or permitted by law or consistent with legal requirements. In addition, we may transfer your PII to an entity or individual that acquires, buys, or merges with Meteorcomm®, or Meteorcomm®'s other business units.

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Confidentiality and Security

We have taken steps to assure that all information collected will remain secure and in its original form, i.e., free from any alteration. As such, access to all personal information is strictly controlled. We have put in place appropriate physical, electronic, and managerial procedures in an effort to safeguard and help prevent unauthorized access, maintain data security, and correctly use the information we collect online.

Meteorcomm® is not responsible for and will not be a party to any transactions between you and a third party provider of products, information or services. Meteorcomm® does not monitor such transactions to ensure the confidentiality of your credit card information. Any separate charges or obligations you incur in your dealings with these third parties linked to Meteorcomm®'s website are your responsibility. Your California Privacy Rights if you are a California resident, California Civil Code Section 1798.83 permits you to request and obtain from us once a year, free of charge, information about the personal information (if any) we disclosed to third parties for direct marketing purposes in the preceding calendar year. If applicable, this information would include a list of the categories of personal information that was shared and the names and addresses of all third parties with which we shared information in the immediately preceding calendar year. If you do not want your name and contact information to be shared with any company or organization, you may notify us at any time by writing to us at the email and or regular mail address below.

Questions and Suggestions

If you have questions or suggestions, or wish to correct your profile information, please fill out our contact form in our contacts page to send us an <u>email</u>.

Written communication should be sent to:

Meteorcomm LLC 1201 SW 7th St. Renton, WA 98057

This Privacy Policy was last updated on or about June 5, 2020.

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